



Frequently Asked Questions

GENERAL INFORMATION

- **Blue Ridge Rock Festival 2020 is a 4th Annual Outdoor Music Festival held from Friday, September 18th through Sunday, September 20th 2020. An additional day is provided for both check in and check out, for camping ticketholders.**
- **ADDRESS:** Appomattox Community Park -- 265 West Ridge Ln. Appomattox, VA 24522
- **TICKETING:** The ONLY Verified Outlet to Purchase Tickets for the Festival is through our EXCLUSIVE 2020 Ticketing Partner, ETix. Any tickets purchased outside of the America's #1 independent ticketing outlet, Etix.com, may be deemed invalid.
- **ENTRY:** Blue Ridge Rock Festival is open to All Ages. Tickets are required for All Attendees. Entry to the Campground is prohibited without possession of a valid General Admission or VIP Festival Ticket.
- **VIP EARLY ENTRY TIMES:**
Friday: 2:30pm
Saturday: 11:30am
Sunday: 10:30am
- **GENERAL ADMISSION ENTRY TIMES:**
Friday: 3pm
Saturday: 12pm
Sunday: 11am
- **PARKING LOT OPENING TIMES:**
Friday: 1pm
Saturday: 10am
Sunday: 9am
- **All attendees, and their belongings, are subject to search and metal detectors.**
- **Moshing and Crowd Surfing may take place.** Be aware of your surroundings. These activities may become dangerous and are done so at your own risk. Blue Ridge Rock Festival is not responsible for any injuries that may result from participating in these actions.

- **Blue Ridge Rock Festival is not responsible, or liable, for any lost or stolen items while on-site at the Festival or Festival's Campgrounds. We will have a Lost & Found and our expansive Security Team will work to assist you in any way, should any items become misplaced. We encourage you to leave your valuable items at home or locked in your vehicles.**
- **Vending of any kind, outside of being an "official" Blue Ridge Rock Festival Vendor, is strictly prohibited on any of the Festival grounds.**
- **All Ticket Sales are Final.** There are No Refunds or Exchanges. Our Artist Lineup is Subject to Change.

****BLUE RIDGE ROCK FESTIVAL Prohibited Items****

The Following is a List of items that are Strictly Prohibit anywhere on the Appomattox Community Park Property

- **Illegal drugs / drug paraphernalia** — No illegal substances of any kind. Prescriptions must match name of prescription holder legal ID card.
- **Weapons** — any weapons of any kind, including firearms
- **Fireworks** of any kind or size
- **Glass bottles or containers** of any kind
- **OUTSIDE ALCOHOL OF ANY KIND. NO OUTSIDE ALCOHOL** – The Festival will be providing record setting low alcohol prices for purchase in both the Campground and Festival Arena to those 21 and over with a valid state issued ID. Alcohol sales in the campground will be provided by the official General Store. Campers will be able to purchase alcohol by the case. Be mindful, overconsumption is strictly forbidden in the Commonwealth of Virginia. Blue Ridge Rock Festival retains the rights to revoke an attendee's ability to purchase alcohol at any time.
- **Unlicensed Vending** – Those caught doing so will be removed from the Property with all concession/vending materials confiscated.
- **Charcoal / Wood Fires**
- **Open Flames**
- **Motorized vehicles** (golf carts, ATVs, etc.)
- **Pets of any kind** – The exception is service animals.
- **Box trucks**
- **Drones of any size**
- **Paper Lanterns** (aka Peace Lanterns, Sky Lanterns, or other floating lanterns)
- **Professional Cameras** (i.e. those with removable lenses) without appropriate credentials
- **Helium or other pressurized gas tanks** – Small propane tanks allowed within campsites
- **Generators** – Except in RV camping. Generators will be allowed in the RV campground area.
- **Public nudity is prohibited in the State of Virginia**
- **Bringing or Constructing an outdoor shower that is NOT provided by Blue Ridge Rock Festival.**
- **Totems and Flags policy:** Must not exceed height of 7'. Must be made of PVC.
- **Offensive Items** — BLUE RIDGE ROCK FESTIVAL reserves the right, in its sole discretion, to prohibit the display or exhibition of any item or message that BLUE RIDGE ROCK FESTIVAL deems to be offensive.

****BLUE RIDGE ROCK FESTIVAL Prohibited Items in the FESTIVAL ARENA****

- **Illegal drugs / drug paraphernalia** — No illegal substances of any kind. Prescriptions must match name of prescription holder legal ID card.
- **Backpacks and large bags are prohibited in the Show Field. Bag policy:**
 - Empty hydration packs that are less than 5" deep are permitted. No "cargo-carrying" hydration packs.
 - Bags smaller than 8" x 11" x 5" are allowed
 - Fanny packs are allowed
 - Any bags larger than 8" x 11" x 5" must be clear or mesh and have no more than a single pocket
 - All bags will be searched upon entering the venue.
- **Any weapons of any kind**
- **Coolers**
- **Wagons**
- **Hammocks**
- **Outside food or beverage**
- **Tents or shade structures** — small umbrellas are allowed, but only behind or even with the Front of House/Sound/Lighting Mixing Station.
- **Inflatable furniture and furniture larger than a standard lawn chair.** Chairs must be no greater than 12" off the ground. Blankets and low-back chairs are allowed, but only behind "no chair zone". No chairs or place holding on the VIP or other viewing platforms.
- **Selfie sticks**
- **Public nudity is prohibited in the State of Virginia.**
- **Mobile Totems and Flags policy:** Must not exceed height of 7'. Must be made of PVC.
- **Offensive Items** — BLUE RIDGE ROCK FESTIVAL reserves the right to prohibit the exhibition of any item that BLUE RIDGE ROCK FESTIVAL deems offensive.

***All vehicles will be searched upon entering campgrounds. Patrons are subject to search upon entering the Show Field. BLUE RIDGE ROCK FESTIVAL is not responsible for confiscated items. Prohibited items subject to change.**

****BLUE RIDGE ROCK FESTIVAL reserves the right, at all times and in the sole and absolute discretion of event organizers, either to deny any person entry into or to eject any person from the festival venue and/or the event site for violation of any festival event rules, including, but not limited to, seeking to bring into and/or possessing or using any prohibited items while on the festival venue and/or festival site. All such festival event rules may be updated or modified from time to time, with or without notice.**

CAMPING INFORMATION & FAQ'S

****For Camping FAQ's that apply to a Specific Camping Package, please select the Package of your choice above, then click "More Information".**

When can I check in/setup my Campsite?

The campgrounds open at 1:00 PM on Thursday, September 17th. We encourage you to check in early. Our complete check-in hours are as follows:

- Thursday, September 17th: 1:00pm – 10:00pm
- Friday, September 18th: 11:00am – 10:00pm

When do I have to check out of my Campsite?

The campgrounds close at 1:00 PM on Monday, September 21st. You must be checked out and off the property at this time.

When are the Campground's Quiet Hours?

Festival Campground Quiet Hours occur from 1am - 8am each day. Quiet Hours are strictly enforced on Festival Campgrounds, in an effort to be courteous and respectful to your fellow Campers. (The festival may change these hours for official festival events in the campground without notice.)

Can I re-enter the campgrounds?

Camping passes are valid for one entry only. Vehicles may not re-enter once they exit. Once vehicles are parked to camp, they cannot leave and re-enter.

Can I camp in my favorite camping area?

Camping will be assigned in order of arrival on a first-come basis. We are not able to take special requests for camping locations.

Can I come and go into the campgrounds?

Once you are parked within the campgrounds, you are not able to drive within the grounds or re-enter the campgrounds once you exit. Camping passes do not allow re-entry so do not exit until you are ready to leave the Festival.

How many people can camp together?

Campsites are limited to a capacity 4 pass holders and RVs are limited to a capacity of 6 pass holders.

I have multiple cars coming to the Campground. What should I do?

You will need to purchase a parking pass for every vehicle not included in your package. We have a separate parking lot located next to the Campground for additional camping vehicles.

Drop-offs and Pick-ups in the Campground? Outside packages are not allowed to be dropped-off and/or picked-up in the campground area. Any delivery will be turned away and persons attempting to receive delivery may be subject to removal by festival security staff.

RV Campground Generators? Generators are allowed in the RV Campground. Attached generators and small detached generators will be allowed for use within the RV Campground. Detached generators must be monitored and quiet times must be honored by all persons using generators.

General Store: Forget something or need help?

Get your last-minute necessities from our General Store located conveniently in the Campgrounds offering extended hours and options for 2020! The General Store can also provide help, water refilling, phone charging, RV servicing information, ice purchases, and restrooms.

Water Filling: Need hydration?

Stay hydrated with many free water filling stations located throughout the campgrounds and in the venue.

Need late night food?

Dominos will be delivering to the campgrounds. Order online at www.dominos.com.
More late night food choices to be announced.

CONCERT ARENA FAQ'S:**What are we permitted to bring into the concert site?**

Blankets and low back chairs are permitted but behind the FOH/soundboard only. You may not bring in your own coolers. Per Health Department regulations, no food is allowed to be brought into the Concert Site. Small umbrellas are okay but only behind the sound board. NO tents or shade structures allowed.

Can we bring alcoholic beverages into the concert site?

No outside alcoholic (or other) beverages will be allowed into the Event Arena. Beer, wine, non-alcoholic beverages, and potentially spirits will be available for purchase.

Will we be able to exit the concert area and return to the campgrounds throughout the day?

Yes, guests can come and go from campgrounds to concert site as often as they wish as long as they hold an event ticket and camping pass. Non-Camping Ticketholders are NOT permitted in the Campground. There is no re-entry provided for those without a Camping Pass.

Are shade structures allowed?

Shade structures are not allowed. You may use a small umbrella, but only behind the sound board.

Are cameras or video cameras allowed in the main concert site or other stage sites?

Yes, small handheld point and shoot cameras only. No additional lenses are acceptable within the concert venue or in the other stage areas. See our prohibited items list for more detail. NO video allowed at all.

Will there be cell service?

Yes. We will have cell towers (COWs) set up including Verizon, AT&T and others.

Will there be ATMs on site?

We will have ATMs positioned throughout the event site.

Can we bring water to the show field?

One sealed bottle only. Refillable water bottles are encouraged. There will be free water fill stations on the Show Field.

OFF-SITE ACCOMMODATIONS FAQ'S:**What are the off-site accommodations for the Blue Ridge Rock Festival?**

We are excited to announce we have worked hard to offer more discount hotel packages than ever before for 2020. In addition to expanded on-site camping options, we have also teamed up with our friends at DeVault Vineyards to provide an off-site camping package that grants an additional discount from our already industry low camping prices!

PARKING FAQ'S:

Do you have parking available?

Due to our awesome, spacious new venue for 2020, all Festival parking is now done conveniently on-site! You can save money and time by purchasing a Daily Parking Pass in advance.

By what time do day parkers need to exit the Day Parking Lot?

Day parkers must exit the Day Parking Lot by 1AM each day.

FESTIVAL ENTRY FAQ'S:

All Camping guests are subject to a vehicle, bag, and personal security inspection upon entry. Any prohibited items will be confiscated.

All patrons are subject to search and personal security inspection upon entry to the Event Site. Any prohibited items will be confiscated.

Anyone removed by Festival Security / Staff / Police cannot return to the Festival, and festival ejection or prosecution may also occur.

Concert lineup and set times are naturally subject to change.

* All Ticketing & Customer Support Questions: Support@etix.com or 1-800-514-3849.